

First Contact Card

The numbers a stranger would need to find in the first hour.

B-05 · BEREAVEMENT

"A named contact turns uncertainty into a route."

OPEN LIBRARY · PINNABLE · WALLETABLE

A household folder is useless if nobody knows it exists. These cards sit where anyone can find them — in a wallet, on the fridge, in the bedside drawer, on Emma's keyring.

Three cards. Print one set for each adult; one full set for the kitchen.

CARD I • HOUSEHOLD EMERGENCY • PART 1
OF 2

Sarah & Mark Pemberton-Walsh

Bristol household • Lily (8), Tom (5) • Bertie (cocker spaniel)

I • FAMILY • FIRST CALL

• NAME	Emma Pemberton
• RELATION	Sarah's sister • named guardian
• MOBILE	07700 900 142
• ADDRESS	14 Castle Street, Hertford SG14 1HJ

III • SOLICITOR • LEGAL

POINT OF CONTACT	
• SOLICITOR	Sarah Lyon, Partner
• FIRM	Hartley & Bain LLP
• DIRECT LINE	0117 496 0110
• HOLDS	Wills, LPAs, sealed Emergency Kit. Ref PW-2024-LP.

II • FAMILY • BACKUP

• NAME	David Walsh
• RELATION	Mark's brother • joint substitute attorney
• MOBILE	07700 900 256
• ADDRESS	23 Long Ashton Road, Bristol BS41 9LE

IV • GP & NHS

• PRACTICE	Whiteladies Medical Group
• ADDRESS	192 Whiteladies Road, Clifton, Bristol BS8 2XU
• PHONE	0117 496 0111
• REGISTERED	Whole family — Sarah, Mark, Lily, Tom

CARD I • HOUSEHOLD EMERGENCY • PART 2
OF 2

Sarah & Mark Pemberton-Walsh

Bristol household • Lily (8), Tom (5) • Bertie (cocker spaniel)

⚠ V • CHILDREN		VI • PET • BERTIE	
• LILY	Age 8 • St Bede's Primary, Y4	• BREED	Cocker Spaniel • age 6
• ALLERGY	NUTS — EpiPen in school bag & on kitchen counter	• CARER	Bertie goes to Emma .
• TOM	Age 5 • St Bede's, Reception	• VET	Vets4Pets Clifton
• GOES TO	Children go to Emma in any emergency.	• VET PHONE	0117 496 0112

VII • THE FAMILY RECORDS

FOLDER • WHERE	Kitchen filing cabinet • drawer 2 • cream folder marked <i>Family Records</i>
• HOLDS	Letter Pack • wills • LPAs • insurance schedules
• BACKUP	Certified copies on file with Hartley & Bain LLP
• LAST VERIFIED	24 September 2026 • next review November 2026

VIII • NEIGHBOURS • THE

CLARKS AT NO. 47 • NAMES	Sarah & Tom Clark
• MOBILE	07700 900 387
• HOLD	Spare keys • short-term cover for children and Bertie
• CONFIRMED	Have known the household since 2011

REF • FCC-PW-I-2026

VALOREN • PEMBERTON-WALSH

END OF CARD I



CARD II • CHILDREN • MEDICAL & SCHOOL



Lily (8) & Tom (5) Pemberton-Walsh

For anyone collecting • School • GP • Comfort items

I • MEDICAL

• LILY ALLERGY	NUTS — EpiPen in school bag & on kitchen counter.
• GP	Dr Tariq • Whiteladies Medical.
• SCHOOL KNOWS	Allergy recorded • EpiPen in school bag

III • COMFORT & ROUTINE

• TOM COMFORT	Brown rabbit "Bun" + green blanket.
• BEDTIME	Cannot sleep without them.
• TUESDAY	Library day — important to Tom.

II • SCHOOL

• SCHOOL	St Bede's Primary, Clifton.
• YEAR	Lily Y4 • Tom Reception
• PICKUP	Children go to Emma.

For the babysitter or grandparent

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✂ CUT HERE

CARD III • PET • CONTINUITY



Bertie — Cocker Spaniel

Age 6 · microchip with PetLog · ID disc on collar

I • CARER ARRANGEMENT

- **CARER** **Emma Pemberton** (Hertford).
- **CONFIRMED** Willing · knows the routine.
- **BACKUP** **The Clarks at no. 47** — short-term only.

⚠ III • BEHAVIOUR

WARNING

- **WARNING** Reactive to other male dogs on the lead.
- **USE** Treat-and-turn · keep distance.
- **MICROCHIP** PetLog registered · ID disc on collar.

II • MEDICAL & ROUTINE

- **VET** **Vets4Pets Clifton.**
- **VET PHONE** **0117 496 0112**
- **FOOD** Burns dry food. **Do not substitute.**

For the vet, walker or carer

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REF • FCC-PW-III-2026

VALOREN • PEMBERTON-WALSH

CARD III OF III



How to use these cards

PEMBERTON-WALSH HOUSEHOLD · FOR THE KITCHEN DRAWER AND THE FIRST HOUR

§ PREPARATION

Print on archival card stock. Cut along the dashed rules. Phone numbers, addresses, and recovery codes should be written by hand on the back of each card — never held in the digital file. A photographed or screenshotted card then cannot be used to impersonate the household.

§ DISTRIBUTION

Card I — Household Emergency. Kitchen drawer · the fridge · one copy in each adult's wallet · Emma's keyring.

Card II — Children · Medical & School. School emergency file · after-school club · babysitter folder · grandparent's house.

Card III — Pet Continuity. Bertie's travel bag · Emma's keyring · the Clarks at no. 47 · vet record envelope.

§ MAINTENANCE

Refresh every **six months** alongside the household continuity review — typically when the clocks change in March and October. Mark the date of any hand-correction in the bottom-left margin of the affected card. When the household record changes materially, re-issue from the household archive and replace every existing copy.

§ BOUNDARIES

These cards record routing only. They do not grant authority or replace the will or the registered LPAs. Where a card conflicts with an underlying instrument, the instrument controls.

These cards are the line "I don't know" never gets said.

POWERED BY VALOREN

Data current as of 24 September 2026. Last reviewed: 31 May 2026.

Source instruments: FCC-001 · Open Library.

Standard Index Group — in formation · England & Wales

